

Terms and Conditions during the Festival: 24th of July - 27th of August 2025

1. Procurement and Confirmation

Bayreuth Marketing & Tourismus GmbH (hereafter BMTG) will act as a broker in the procurement of hotel rooms for its clients.

All services procured and brokered by BMTG are subject to the General Terms and Conditions of the hotel in question. In the event that the hotel has no General Terms and Conditions services procured and brokered are subject to the General Terms and Conditions of the BMTG.

On making a booking the client is entering into a legally binding contract instructing the brokering of services in a particular hotel on their behalf. The client will be charged a fee of € 10.00 for this brokerage. On contract completion the client will be given written confirmation.

2. Liability

BMTG assumes no liability nor gives a guarantee for the suitability or quality of the hotel booked. Responsibility for all information in our brochures lies solely with the service provider.

3. Payment

In the event of an invoice being issued by BMTG this is undertaken in the name of and on behalf of the service provider in question. All payments are to be made to:

Bayreuth Marketing & Tourismus GmbH, Konto 90 105 05, BLZ 773 501 10, Sparkasse

Bayreuth (IBAN: DE16 7735 0110 0009 0105 05, BIC: BYLADEM1SBT).

Payment is to be made via bank transfer. Payment by credit card is not possible.

Payment terms will be stated on the invoice. BMTG reserves the right to issue a payment demand in the event of payment deadlines not being adhered to. In the unlikely event that payment is still not forthcoming within the time frame given, we will cancel your booking. In this event you relinquish all claims to the hotel room that had been booked in your name.

4. Amendments to services and rates

Amendments and deviations of single services from the contents agreed to in the contract, which may become necessary after completion of contract and which we can in all good faith accept, are permitted insofar as these amendments and deviations in accordance with §242 BGB make an adherence to the contract in accordance with §313 acceptable and do not affect the overall scope of the holiday booked. In accordance with §651 we will inform you immediately of any service changes. In the event that these changes incur an amendment to the price we will do our utmost to keep this to a minimum. In the event of major changes being necessary you retain the right to withdraw from the contract without incurring any charges.

5. Cancellation by the client, booking alterations, name change

5.1 Cancellation

You may cancel at any time before the beginning of the trip. Such cancellation must be presented to us in writing. The administration fee will not be reimbursed.

Cancellation Terms and Conditions: Up to 30th June of the year in question: free of charge. In the event of a cancellation being made after this date the cancellation is not free of charge.

5.2 Rebooking

Changes to the booking, such as the changing of the date or the hotel, can be made without incurring an additional administration fee. In the event that on the amended date the room rates are different you will be sent a new confirmation and invoice.

5.3 Name change

According to § 651b BGB you have the right to make a name change. The new name is to be given to us in writing.

6. Non- availment services

In the event of you not being able to use services due to your leaving your hotel prematurely or for any other compelling reason you will not be entitled to a full or partial refund of monies paid. We will however make every effort to affect a reimbursement for you from the service provider.

7. Documentation

The confirmation you receive on completion of contract is also your travel documentation. You will not receive any further documentation.